

**CITY OF LOGAN
108 W 4TH ST
PO BOX 127
LOGAN, IA 51546
PHONE: 712-644-2425**

NEW CUSTOMERS:

THANK YOU FOR YOUR \$100.00 WATER DEPOSIT. IF YOU ARE A RENTER, YOUR DEPOSIT WILL BE RETURNED WHEN YOU MOVE. IF YOU ARE BUYING YOUR HOME, YOU WILL RECEIVE YOUR DEPOSIT AT THE END OF A SIX-MONTH CREDIT ESTABLISHMENT PERIOD DURING WHICH YOUR WATER BILLS ARE PAID WHEN DUE. IF GOOD CREDIT IS NOT ESTABLISHED AT THE END OF SIX MONTHS THE CITY WILL RETAIN THE DEPOSIT UNTIL YOU HAVE A SIX CONSECUTIVE MONTH HISTORY OF TIMELY PAYMENTS.

THE CITY OF LOGAN SENDS OUT WATER BILLS AT THE END OF EACH MONTH, PAYMENT IS DUE BY THE 10TH OF THE FOLLOWING MONTH OR A 1 ½ % PENALTY IS ADDED TO YOUR ACCOUNT.

IF PAYMENT IS NOT RECEIVED BY THE END OF THE MONTH IN WHICH IT WAS DUE, A SHUT OFF NOTICE WILL BE SENT ASKING FOR PAYMENT OF BOTH THE PAST DUE BALANCE, PLUS THE CURRENT MONTHS BALANCE BY THE 10TH OF THE MONTH. IF PAYMENT IS NOT RECEIVED BY THE 10TH, THE WATER DEPARTMENT WILL PROMPTLY DISCONNECT SERVICE AND ASSESS A \$50.00 SERVICE CHARGE. THE \$50.00 SERVICE CHARGE PLUS THE BALANCE OF YOUR WATER BILL MUST BE PAID THEN BEFORE SERVICE IS RECONNECTED.

MOST HOMES IN LOGAN NOW HAVE A NEW METER INSTALLED AND THE WATER DEPARTMENT WILL READ YOUR WATER METER THE FIRST, SECOND OR THIRD WEDNESDAY OF THE MONTH DEPENDING ON YOUR LOCATION. THERE IS A SMALL PAD LOCATED ON THE OUTSIDE OF YOUR HOUSE THAT THE WATER DEPARTMENT WILL NEED ACCESS TO AT ALL TIMES SO THAT YOUR METER CAN BE READ.

THE CITY HALL HAS A DROP BOX NEXT TO THE FRONT DOOR FOR YOUR CONVENIENCE TO MAKE PAYMENTS OR GIVE METER READINGS AFTER HOURS WHEN CITY HALL IS CLOSED.

IF YOU HAVE ANY QUESTIONS, PLEASE CALL THE CITY HALL AT THE NUMBER LISTED ABOVE.

THANK YOU AND WELCOME.